

# The Art of Coordinating Care: A handbook of best practice for everyone involved in care and support

Steve Morgan, Andrew Wetherell, Roberta Wetherell

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The Art of Co-ordinating Care offers a fresh approach to service delivery and co-ordinating care. The handbook encourages workers to think creatively and to apply this in their work with service users, particularly in delivering the Care Programme Approach (CPA). It is both a reference and resource, with practical tips and exercises for personal and team-working development. This is fundamentally a practical workbook, which has discussions about how to go about engagement, assessment and care or support planning and review, within a context of value-based and person-centred care and support. This handbook will support everyone who is involved in the fundamental role of co-ordinating care - anyone who observes and assesses a person's needs and wishes, and then offers that person directions or suggestions, or communicates this information to a third party.



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